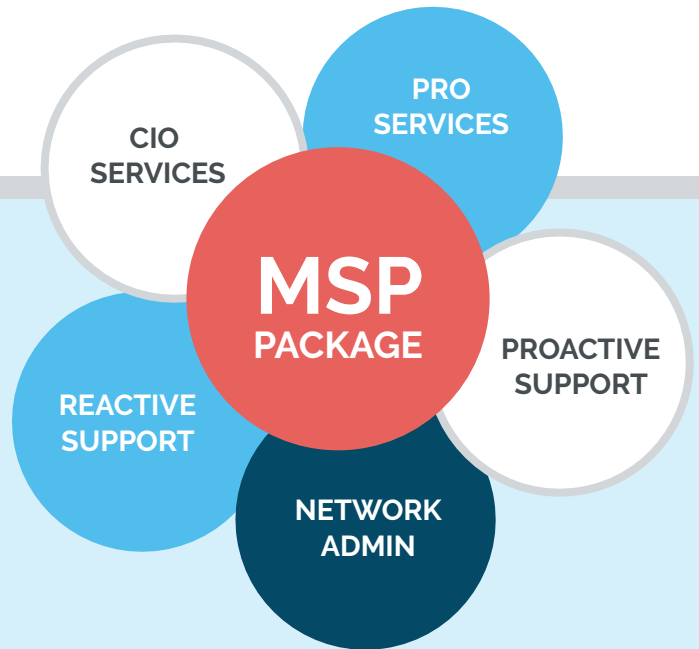


MRW as an MSP

What you get as an MSP client:



1

Proactive Support

Our Proactive Support is designed to eliminate many IT problems before they become red flags. MRW Systems utilizes the latest in Network Monitoring software that lets us know when your critical hardware is failing or showing unusual activities.

2

Reactive Support

Reactive Support Services will ensure that your staff has access to technical help. We utilize leading Managed Services Automation software and leading support solutions that are an integral part of our Centralized Services and reactive support center.

3

Network Administration

Every client of ours gets an experienced network administrator. They will make scheduled onsite visits to help your company move to Best Practices for all of your technology. These visits include checking on existing equipment, assisting with asset inventory, and managing user accounts.

4

Pro Services

Our Pro Services team is made up of seasoned engineers who not only know IT. They know your IT and are available for discussions, interfacing with your vendors, resource for R&D related to your IT and implementing new technologies in your environment.

5

CIO Services

Every client of ours also gets a CIO. They will help with all technology decisions as well as quarterly strategic and annual budget planning. They can assist in drafting Policies and Procedures such as Acceptable Use Policies as well as help with a Business Continuity Plan.



www.mrwsystems.com



info@mrwsystems.com



(410) 751.7111